



Provider Manual updates

Dental Benefit Providers of California PPO Provider Manual

This document provides a summary of key updates made to the provider manual. Please refer to the Dental Benefit Providers of California PPO Provider Manual for complete details related to the updates listed here.

The complete provider manual is available at UHCdental.com.

December 11, 2025 Updates summary

Section 6.2 Claim Submission required elements & best practices

- Updated hyperlink to ADA store

Section 7.4 Preventive health guideline

- Deleted “Healthy People 2020” as health benchmark

Section 10 Practice capacity and appointment scheduling standards

- Deleted bullet with “Appointment scheduling guidelines may vary by state.”

Section 10.10 Cultural competency

- Updated hyperlink to provider materials

Appendix A.2 Demographic change form

- Updated Demographic change form

Appendix A.8 Provider EOB sample

- Updated Provider EOB sample

Appendix A.9 Provider EOB sample

- Updated hyperlink to provider resources